



## Confidential Mediation Evaluation Form

It is important that we evaluate the mediation that you have taken part in to ensure that we are providing the best service possible.

The information you give will be treated in confidence but will be shared with our external practice consultant for their comments only.

Your Name	
Mediator's Name	
Date(s) of Mediation	

**Please answer the following questions by ticking the box that most accurately reflects how you feel.**

1) The service was approachable and friendly

Strongly Agree	<input type="checkbox"/>	Agree	<input type="checkbox"/>	Unsure	<input type="checkbox"/>	Disagree	<input type="checkbox"/>	Strongly Disagree	<input type="checkbox"/>
Further Comments:									

2) I was kept informed throughout the process

Strongly Agree	<input type="checkbox"/>	Agree	<input type="checkbox"/>	Unsure	<input type="checkbox"/>	Disagree	<input type="checkbox"/>	Strongly Disagree	<input type="checkbox"/>
Further Comments:									

3) The mediation information given to me by the mediator was clear and sufficient

Strongly Agree	<input type="checkbox"/>	Agree	<input type="checkbox"/>	Unsure	<input type="checkbox"/>	Disagree	<input type="checkbox"/>	Strongly Disagree	<input type="checkbox"/>
Further Comments:									

4) Our matters were managed in a competent and timely manner

Strongly Agree	<input type="checkbox"/>	Agree	<input type="checkbox"/>	Unsure	<input type="checkbox"/>	Disagree	<input type="checkbox"/>	Strongly Disagree	<input type="checkbox"/>
Further Comments:									

5) I feel, I was given enough support to express my views

Strongly Agree		Agree		Unsure		Disagree		Strongly Disagree	
Further Comments:									

6) Our situation has improved following mediation

Strongly Agree		Agree		Unsure		Disagree		Strongly Disagree	
Further Comments:									

7) Overall, I would rate the mediation service as effective

Strongly Agree		Agree		Unsure		Disagree		Strongly Disagree	
Further Comments:									

8) I would recommend mediation to family and friends

Agree		Disagree	
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9) What would have improved the mediation service / experience for you?

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10) Any additional comments you would like to make:

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Thank you for taking the time to complete this form.

Please now pass this to your mediator or email it to [admin@yourmediator.co.uk](mailto:admin@yourmediator.co.uk).